



PSYCHIC

Linux Systems Capacity Planning

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Agenda

- Where, what, why?
- Performance monitoring
- Capacity Planning
- Putting it all together

Where, what, why ?

- 75 million internet users
- 1,419.6% growth (2000-2011)
- 29% increase in unique IPv4 addresses (2010-2011)
- 37% population penetration



Sources:

Internet World Stats - <http://www.internetworldstats.com/stats15.htm>

Akamai's State of the Internet 2nd Quarter 2011 report - <http://www.akamai.com/stateoftheinternet/>

Where, what, why ?

- High taxes
- Shrinking budgets
- High Infrastructure costs
- Complicated (immature?) procurement processes
- Lack of economically feasible hardware options
- **Lack of technically qualified professionals**



Where, what, why ?

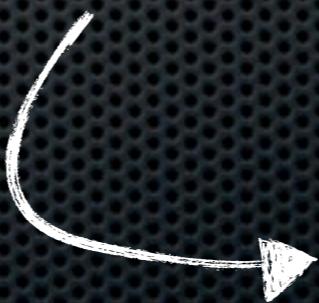
- **Do more with the same infrastructure**
- Move away from tactical fire fighting
- While at it, handle:
 - Unpredicted traffic spikes
 - High demand events
 - Organic growth

Performance Monitoring

- Typical system performance metrics
 - CPU usage
 - IO rates
 - Memory usage
 - Network traffic

Performance Monitoring

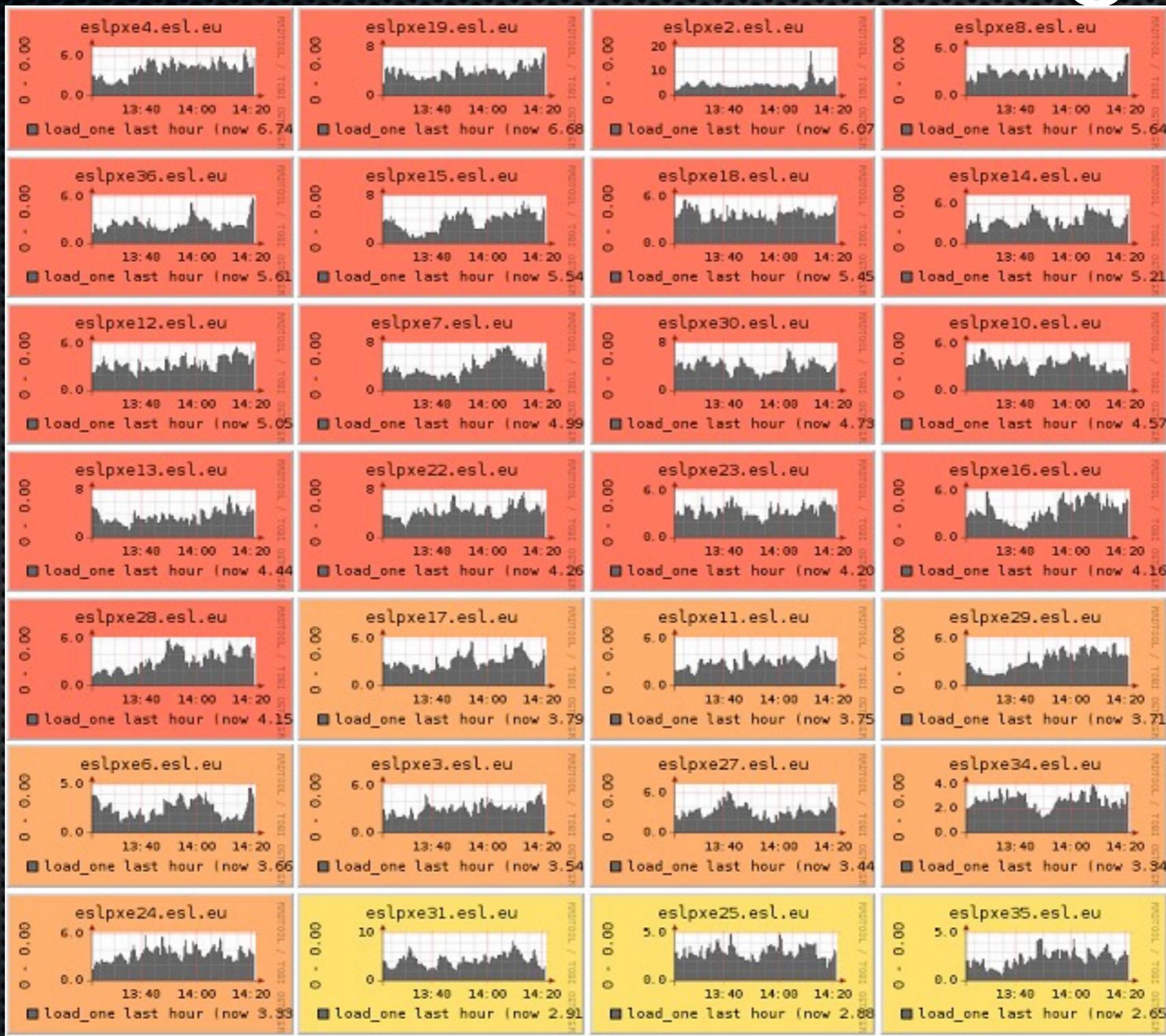
- Commonly used tools:
 - Sysstat package - iostat, mpstat *et al*
 - Bundled command line utilities - ps, top, uptime
 - **Time series charts (orcillator's offspring)**
 - Many are based on RRD (cacti, torrus, ganglia, collectd)



Performance Monitoring

- Time series performance data is useful for:
 - Troubleshooting
 - Simplistic forecasting
 - Find trends and seasonal behavior

Performance Monitoring



Performance Monitoring

- **"Correlation does not imply causation"**
- Time series methods won't help you much for:
 - Create what-if scenarios
 - Fully understand application behavior
 - Identify non obvious bottlenecks

Monitoring vs. Modeling

“The difference between performance modeling and performance monitoring is like the difference between weather prediction and simply watching a weather-vane twist in the wind”



Source: <http://www.perfdynamics.com/Manifesto/gcaprules.html>

Capacity Planning

- Not exactly something new...
- Can we apply the very same techniques to modern, distributed systems ?
- Should we ?

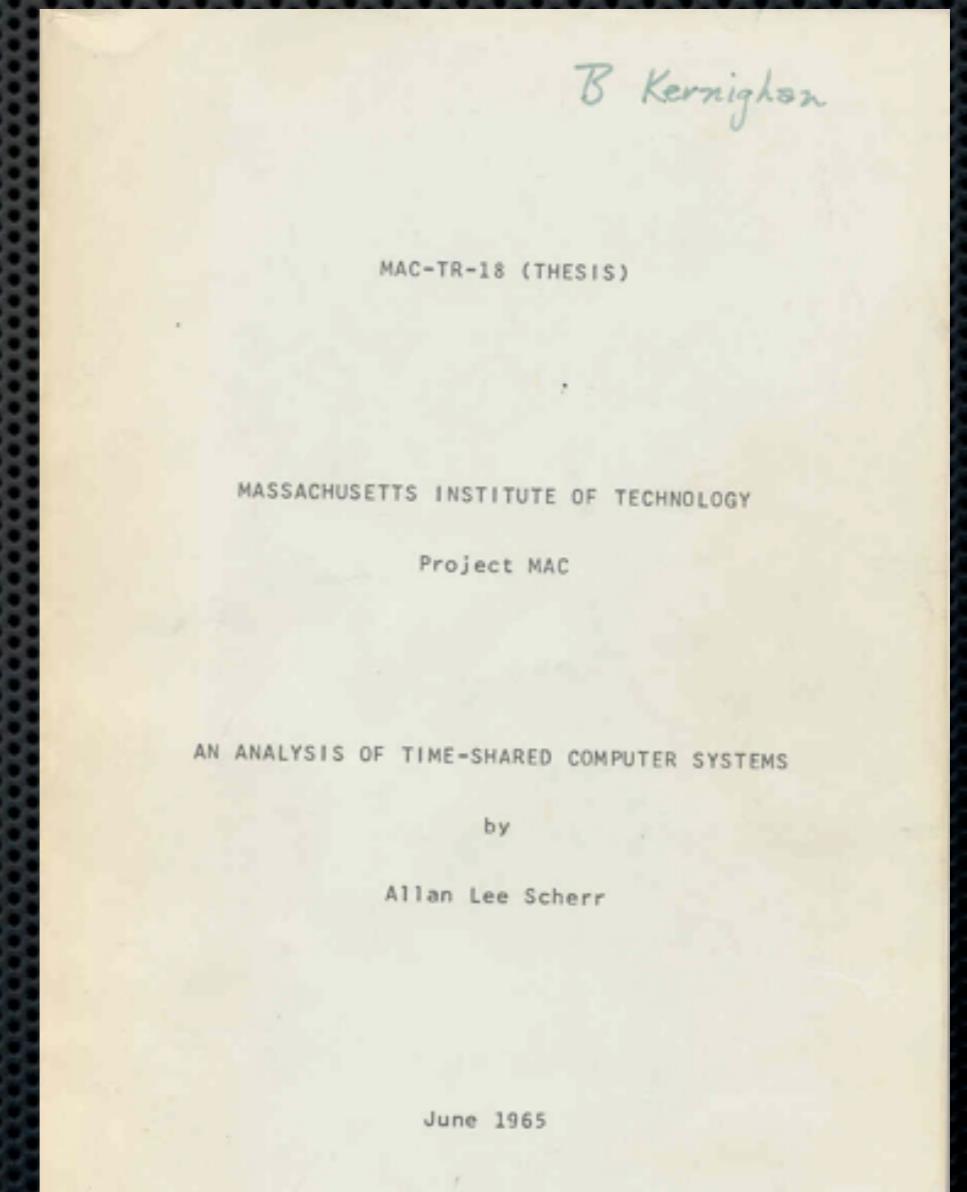
What's in a queue ?

- Agner Krarup Erlang
- Invented the fields of traffic engineering and queuing theory
- 1909 - Published “The theory of Probabilities and Telephone Conversations”



What's in a queue ?

- Allan Scherr (1967) used the machine repairman problem to represent a timesharing system with n terminals

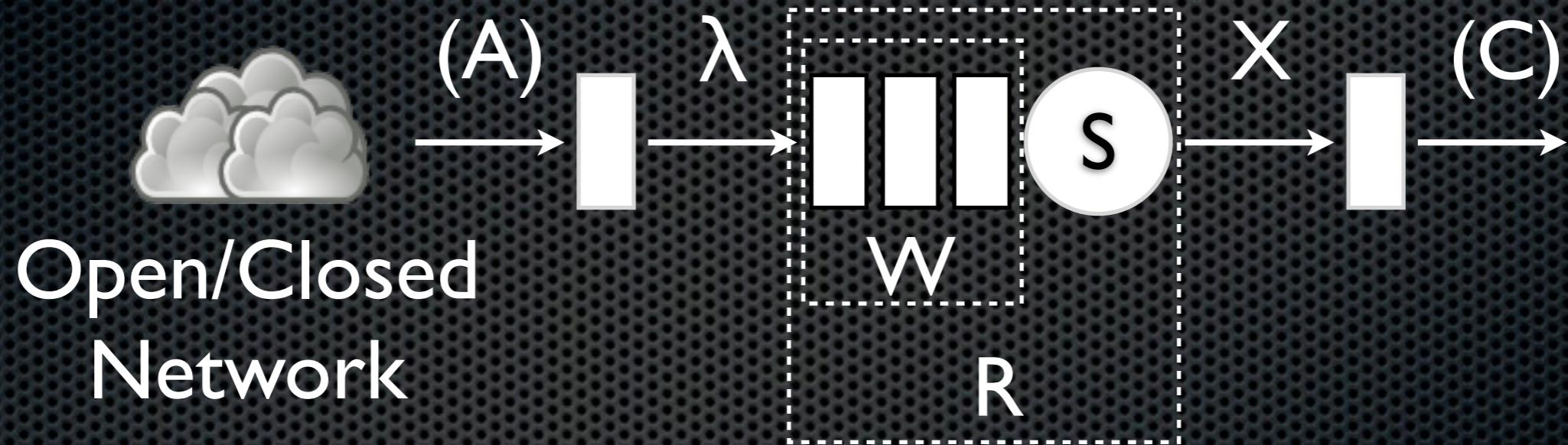


What's in a queue ?

- Dr. Leonard Kleinrock
- “Queueing Systems” (1975) - ISBN 0471491101
- Created the basic principles of packet switching while at MIT



What's in a queue ?



A	Arrival Count
λ	Arrival Rate (A/T)
W	Time spent in Queue
R	Residence Time ($W+S$)
S	Service Time
X	System Throughput (C/T)
C	Completed tasks count



Service Time

- Time spent in processing (S)
 - Web server response time
 - Total Query time
 - Time spent in IO operation

System Throughput

- Arrival rate (λ) and system throughput (X) are the same in a steady queue system (i.e. stable queue size)
 - Hits per second
 - Queries per second
 - IOPS

Utilization

- Utilization (ρ) is the amount of time that a queuing node (e.g. a server) is busy (B) during the measurement period (T)
- Pretty simple, but helps us to get processor share of an application using `getrusage()` output
- Important when you have multicore systems

$$\rho = B/T$$

Utilization

- CPU bound HPC application running in a two core virtualized system
- Every 10 seconds it prints resource utilization data to a log file

Utilization

```
(void)getrusage(RUSAGE_SELF, &ru);
(void)printRusage(&ru);
...
static void printRusage(struct rusage *ru)
{
    fprintf(stderr, "user time = %lf\n",
            (double)ru->ru_utime.tv_sec + (double)ru->ru_utime.tv_usec / 1000000);
    fprintf(stderr, "system time = %lf\n",
            (double)ru->ru_stime.tv_sec + (double)ru->ru_stime.tv_usec / 1000000);
} // end of printRusage
```

10 seconds wallclock time

377,632 jobs done

user time = 7.028439

system time = 0.008000

Utilization

$$\rho = B/T$$

$$\rho = (7.028+0.008) / 10$$

$$\rho = 70.36\%$$

We have 2 cores so we can run 3 application instances in each server
 $(200/70.36) = 2.84$



Little's Law

- Named after MIT professor John Dutton Conant Little
- The long-term average number of customers in a stable system L is equal to the long-term average effective arrival rate, λ , multiplied by the average time a customer spends in the system, W ; or expressed algebraically: $L = \lambda W$
- **You can use this to calculate the minimum amount of spare workers in any application**

Little's Law

- $L = \lambda W$
 - $\lambda = 120 \text{ hits/s}$
 - $W = \text{Round-trip delay} + \text{service time}$
 - $W = 0.01594 + 0.07834 = 0.09428$
 - $L = 120 * 0.09428 = 11,31$
- 
- ```
tcpdump -vtttt
```

# Utilization and Little's Law

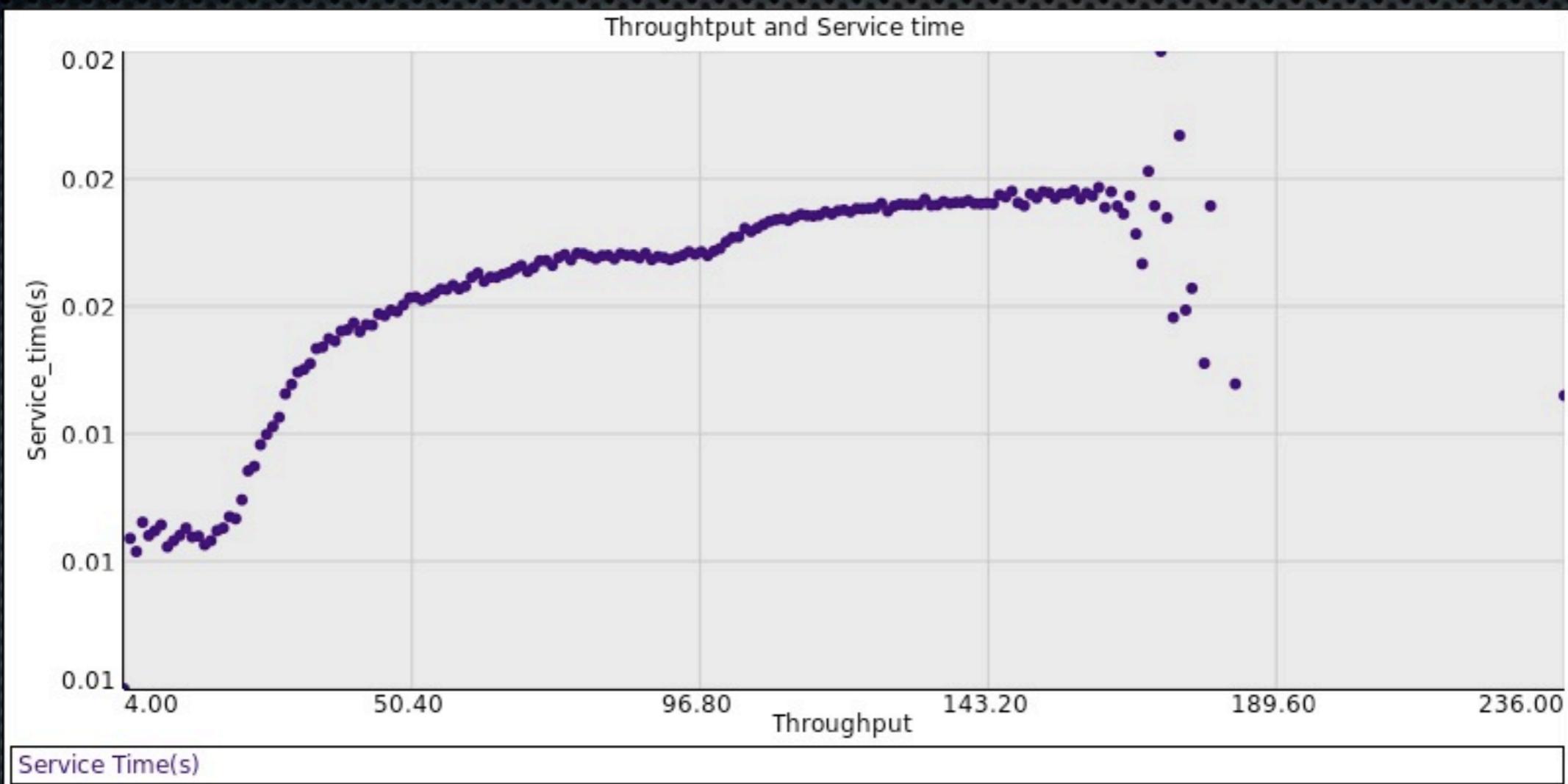
- By substitution, we can get the utilization by multiplying the arrival rate and the mean service time

$$\rho = \lambda S$$

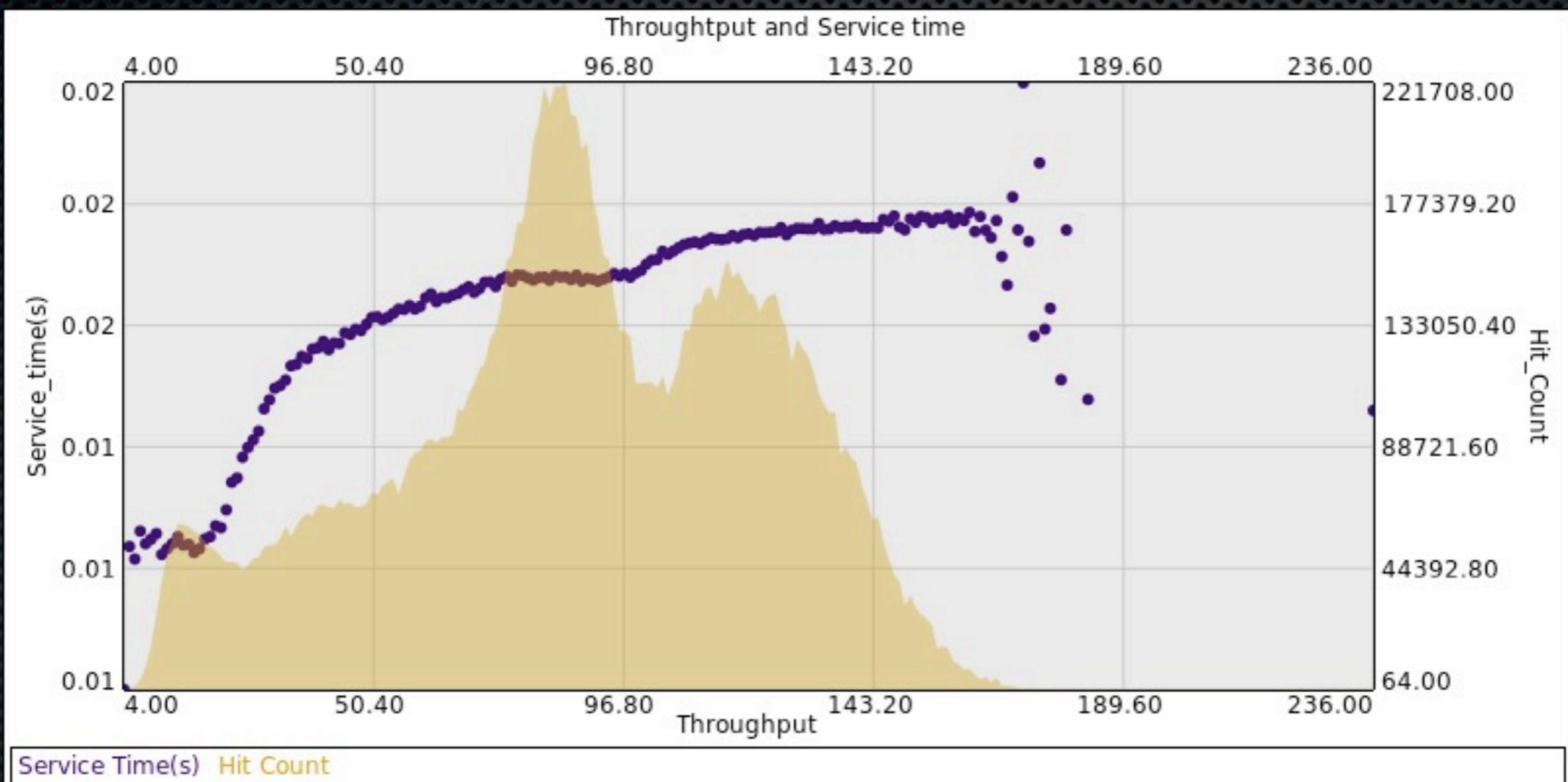
# Putting it all together

- Applications write in a log file the service time and throughput for most operations
- For Apache:
  - %D in mod\_log\_config (microseconds)
  - “ExtendedStatus On” whenever it’s possible
- For nginx:
  - \$request\_time in HttpLogModule (milliseconds)

# Putting it all together



# Putting it all together



Generated with HPA: <https://github.com/camposr/HTTP-Performance-Analyzer>

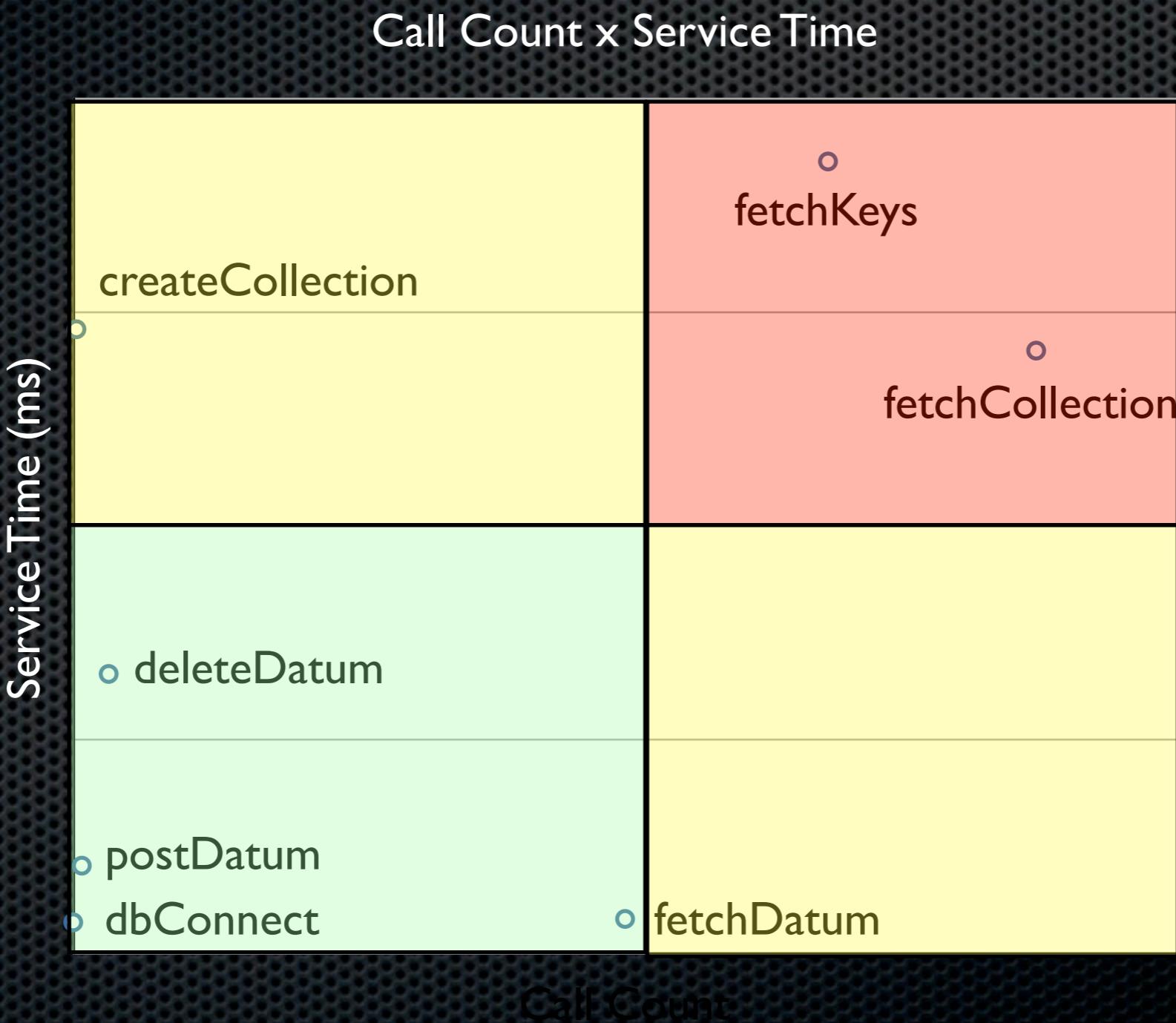
# Putting it all together

- A simple tag collection data store
- For each data operation:
  - A 64 bit counter for the number of calls
  - An average counter for the service time

# Putting it all together

| <b>Method</b>    | <b>Call Count</b> | <b>Service Time (ms)</b> |
|------------------|-------------------|--------------------------|
| dbConnect        | 1,876             | 11.2                     |
| fetchDatum       | 19,987,182        | 12.4                     |
| postDatum        | 1,285,765         | 98.4                     |
| deleteDatum      | 312,873           | 31.1                     |
| fetchKeys        | 27,334,983        | 278.3                    |
| fetchCollection  | 34,873,194        | 211.9                    |
| createCollection | 118,853           | 219.4                    |

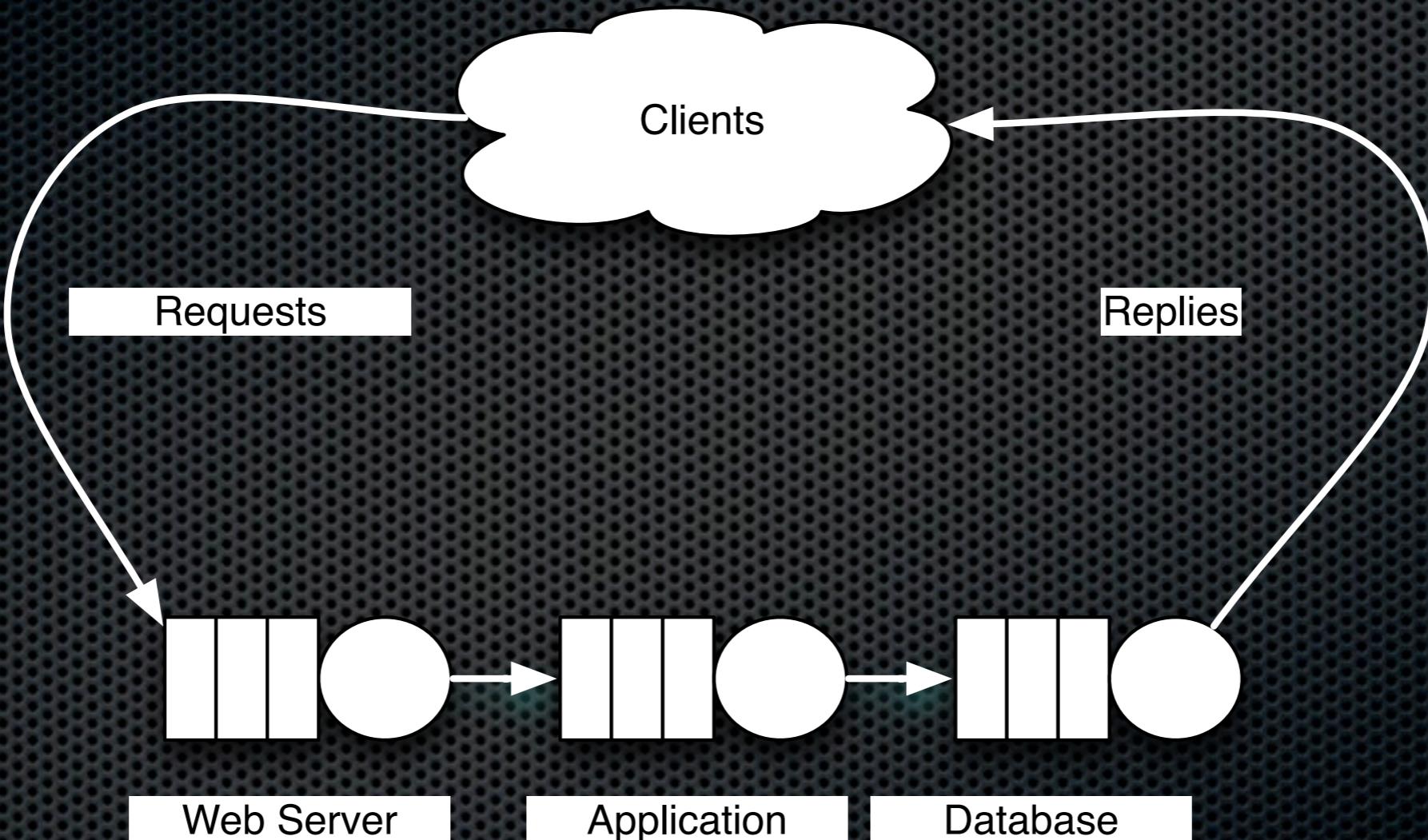
# Putting it all together



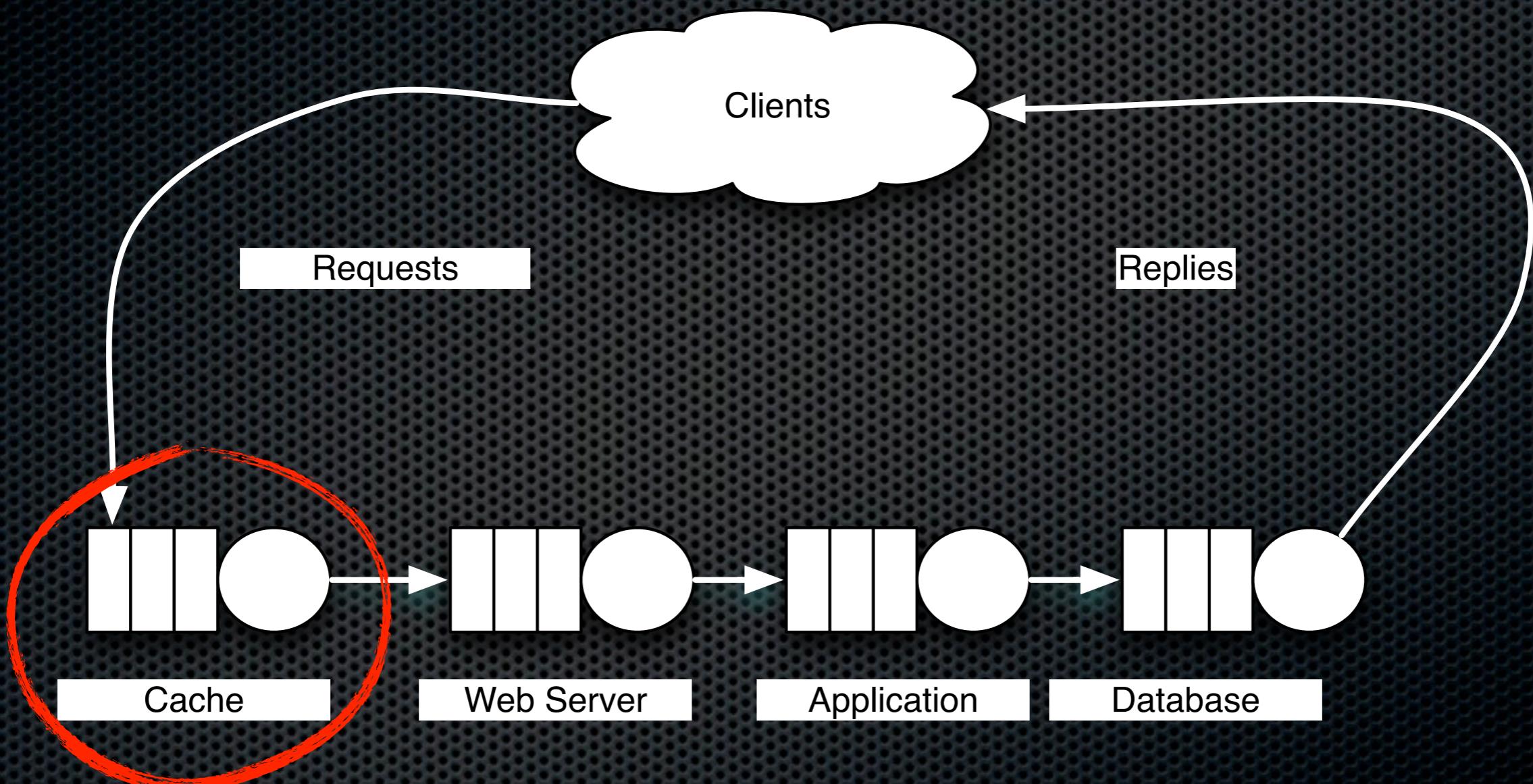
# Modeling

- An abstraction of a complex system
- Allows us to observe phenomena that can not be easily replicated
- “Models come from God, data comes from the devil” - Neil Gunther, PhD.

# Modeling



# Modeling



# Modeling



- We're using PDQ in order to model queue circuits
- Freely available at:
  - <http://www.perfdynamics.com/Tools/PDQ.html>
- Pretty Damn Quick (PDQ) analytically solves queueing network models of computer and manufacturing systems, data networks, etc., written in conventional programming languages.

# Modeling

|                |                                                           |
|----------------|-----------------------------------------------------------|
| CreateNode()   | Define a queuing center                                   |
| CreateOpen()   | Define a traffic stream of an open circuit                |
| CreateClosed() | Define a traffic stream of a closed circuit               |
| SetDemand()    | Define the service demand for each of the queuing centers |

# Modeling

```
$httpServiceTime = 0.00019;
$appServiceTime = 0.0012;
$dbServiceTime = 0.00099;
$arrivalRate = 18.762;
```

```
pdq::Init("Tag Service");
```

```
$pdq::nodes = pdq::CreateNode('HTTP Server', ↵
$pdq::CEN, $pdq::FCFS);
$pdq::nodes = pdq::CreateNode('Application Server', ↵
$pdq::CEN, $pdq::FCFS);
$pdq::nodes = pdq::CreateNode('Database Server', ↵
$pdq::CEN, $pdq::FCFS);
```

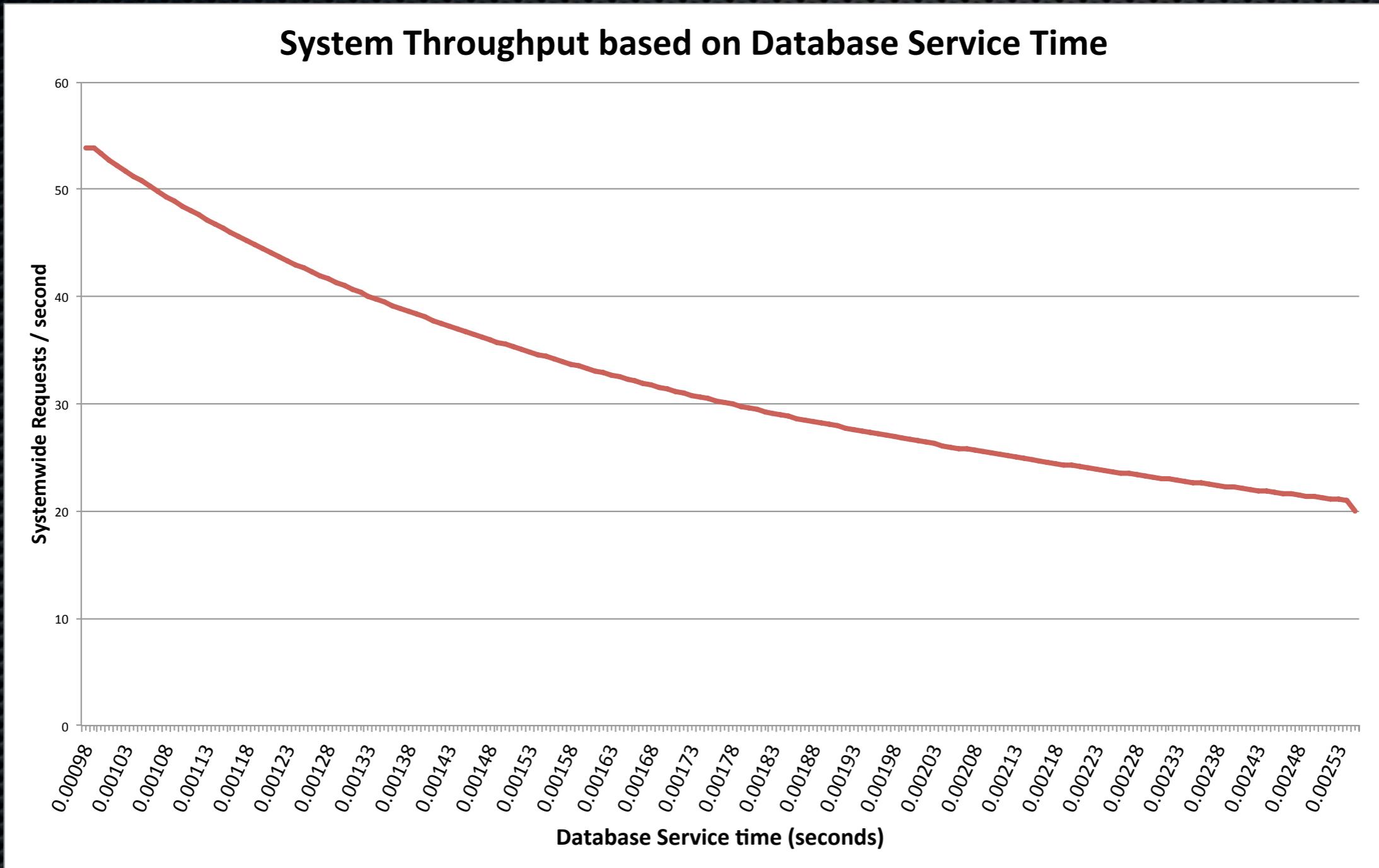
# Modeling

```
=====
***** PDQ Model OUTPUTS *****
=====
```

Solution Method: CANON

| Metric                  | Value   | Unit             |
|-------------------------|---------|------------------|
| -----                   | -----   | -----            |
| Workload: "Application" |         |                  |
| Number in system        | 1.3379  | Requests         |
| Mean throughput         | 18.7620 | Requests/Seconds |
| Response time           | 0.0713  | Seconds          |
| Stretch factor          | 1.5970  |                  |
| Bounds Analysis:        |         |                  |
| Max throughput          | 44.4160 | Requests/Seconds |
| Min response            | 0.0447  | Seconds          |

# Modeling



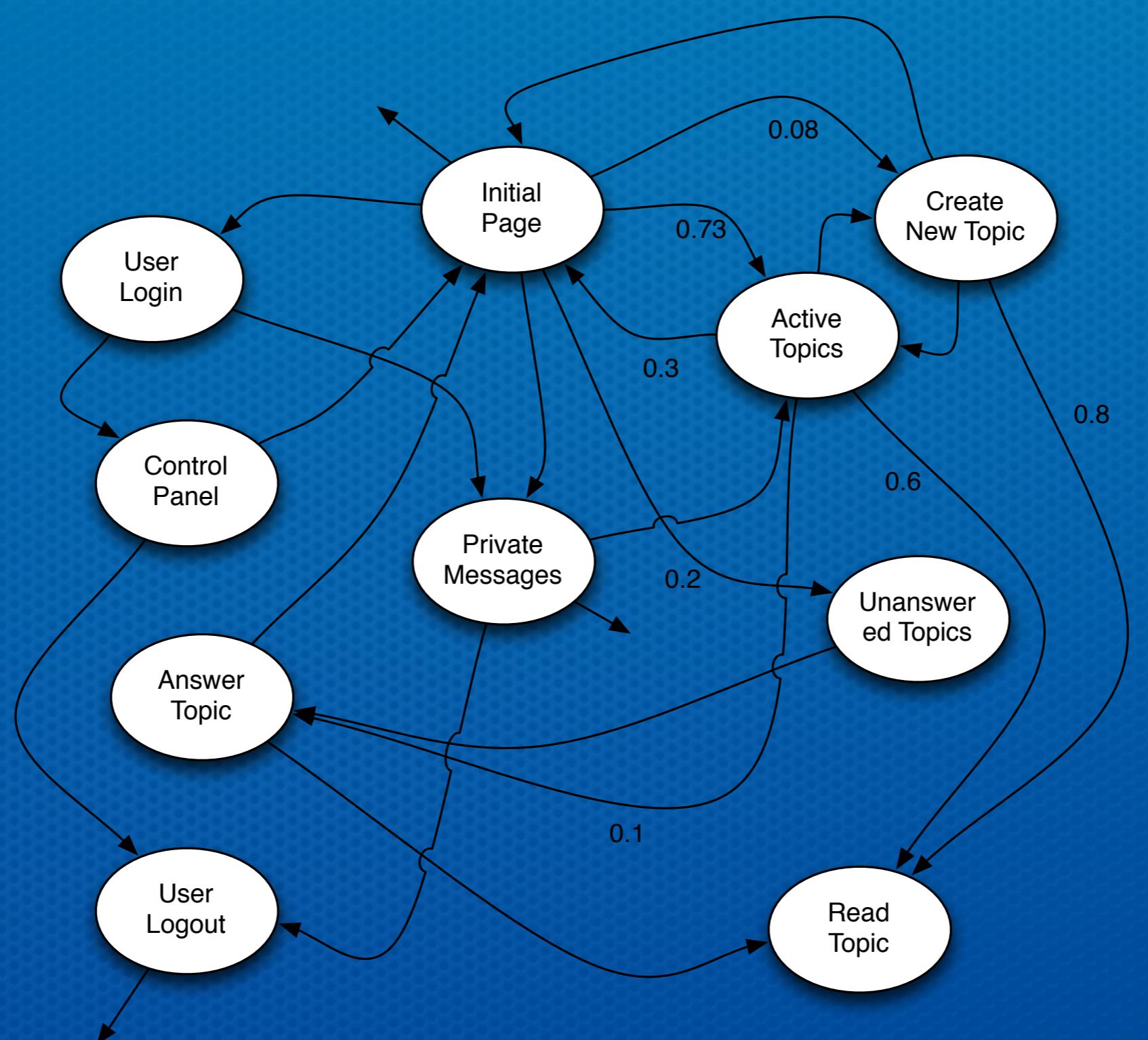
# Modeling

- Complete makeover of a web collaborative portal
- Moving from a commercial-of-the-shelf platform to a fully customized in-house solution
- **How high it will fly?**

# Modeling

- Customer Behavior Model Graph (CBMG)
  - Analyze user behavior using session logs
  - Understand user activity and optimize hotspots
  - Optimize application cache algorithms

# Modeling



# Modeling

- Now we can mimic the user behavior in the newly developed system
- The application was instrumented so we know the service time for every method
- Each node in the CBMG is mapped to the application methods it is related

# References



- Using a Queuing Model to Analyze the Performance of Web Servers - Khaled M. ELLEITHY and Anantha KOMARALINGAM
- A capacity planning / queueing theory primer - Ethan D. Bolker
- Analyzing Computer System Performance with Perl::PDQ - N. J. Gunther
- Computer Measurement Group Public Proceedings

# Questions answered here

Thanks for attending !

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