About the Authors and Editor

THE AUTHORS

John Y. Arrasjid is a Principal Architect in the VMware Cloud Services Group. He specializes in Cloud Computing and BC/DR. John presents at VMworld, VMware Partner Exchange, and USENIX/LISA conferences. He serves on the USENIX Association Board of Directors. John is also a founding member of the VMware band Elastic Sky. He is a VMware Certified Professional and one of the first VMware Certified Design Experts (VCDX 001). John can be followed on Twitter at http://twitter.com/vcdx001.

Ben Lin is a Senior Consultant in the VMware Cloud Services Group. Ben works with Enterprise customers and Service Providers in the Americas, providing thought leadership and expertise in architecting cloud solutions. He focuses on IP development; creating services kits, reference architectures, and white papers for field, partner, and public consumption. He specializes in vCloud Director, vCenter Chargeback, and vShield products. Ben holds a Bachelor of Science degree in Electrical Engineering and Computer Science from UC Berkeley and is a VMware Certified Design Expert (VCDX 045). He can be followed on Twitter at http://twitter.com/blin23.

Raman Veeramraju was a Consulting Architect in the VMware Cloud Services Group. Raman primarily worked with service providers in the Americas and provided thought leadership in architecting public clouds. He was focused on IP creation and vCloud infrastructure design, and specialized in vCloud Director, vCenter Lab Manager, and VMware View. Currently he is a Practice Executive at Dell. He holds a Bachelor of Engineering degree in Electronics and Communication and has over 16 years of experience in several LAN/WAN, virtualization, and security technologies. He maintains and often writes on http://virtualyzation.com/ and can be followed on Twitter at http://twitter.com/ramantheman.

Steve Kaplan is Vice President, Data Center Virtualization Practice for INX. Steve has authored scores of articles, white papers, and books and is the author of the VirtualMan comic book series. He has spoken on virtualization at venues around the globe and maintains bythebell.com, a blog site emphasizing the economics of virtualization. Steve formerly ran an ROI consultancy and was the first person to approach a utility about providing energy rebates to organizations that virtualize. Steve holds a BS in business administration from UC Berkeley and an MBA from
Northwestern. He can be contacted at Steve.Kaplan@inxi.com or followed on Twitter at http://twitter.com/roidude.

**Duncan Epping is a Principal Architect on the VMware Technical Marketing team.** Duncan is focused on vStorage initiatives and ESXi adoption. Duncan is a VMware Certified Professional and among the first VMware Certified Design Experts (VCDX 007). Duncan is the owner of Yellow-Bricks.com, one of the leading VMware/virtualization blogs worldwide, and an active contributor and moderator on the VMTN Community Forums. He can be followed on Twitter at http://twitter.com/DuncanYB.

**Michael Haines is a Senior Architect (Security) in the VMware Cloud Services Group.** Michael principally works with Global Service Providers in Europe. He is focused on security and designing secure cloud infrastructures and specializes in vCloud Director and the vShield Security suite. Michael regularly presents at events and conferences around the globe, such as VMworld and VMware Partner Exchange. Michael is also well known as the author of two identity and security books and a host of papers whose subjects range from virtualization to naming services. He can be followed on Twitter at http://twitter.com/michaelahaines and emailed at mah@vmware.com.

**THE EDITOR**

**Matthew Wood is a Senior Technical Writer and Editor for VMware Technical Services.** Matthew works with architects and consultants to produce IP for services kits and solutions kits related to all aspects of VMware technology. He also writes original documentation for the VMware Services Software Solutions Group to support services automation tools such as VMware HealthAnalyzer and Migration Manager. Matthew has 38 years of experience working with technology companies, focusing especially on UNIX, virtualization, and management applications that support enterprise IT environments. He is an avid rock and mineral collector and photographer.